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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Harrison et al.)	
Application No.:	08/919,450)	Examiner: Nguyen, Cuong H.
Filing Date:	08/28/1997)	Group Art Unit: 3625
Title:	SYSTEM AND METHOD FOR COMPUTER-AIDED TECHNICIAN DISPATCH AND COMMUNICATION)	Docket No.: 10547.15US1

STATUS INQUIRY

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

The above-identified patent application has a status date of 06-16-2003 on the PAIR page and the status indicates "Allowance Counted". Please let us know when we can expect to receive the Notice of Allowance on this application.

Respectfully submitted,

Date: December 29, 2004

By: 

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By: 

Name: Ranni Matar